



HOTEL
AQUA
BLUE

HOTEL INFORMATION

WWW.AQUABLUEHOTEL.HU
+36 20 354 11 00 • info@aquabluehotel.hu
4200 Hajdúszoboszló, Daru zug 2.

ACCEPTANCE OF CREDIT CARD, BANK CARD, CHECK

In our Hotel, you can pay with the following bank card or credit card types:

- MasterCard
- VISA
- Maestro

AIR-CONDITIONER/HEATING/THERMOSTAT

All rooms in our Hotel are air-conditioned.

Each room is equipped with an individually adjustable air conditioning and heating system. (More information with drawings is on page 13).

BABY ACCESSORIES

Baby cot, high chair, and baby bathtub are free of charge; please ask the receptionist for them.

BANK CARD

Our guests can make their payments with the following bank cards:

MasterCard, VISA, Maestro,

BANQUET, CONFERENCE, EVENT

Our Hotel is happy to organize any event e.g. conference, banquet, wedding, etc. with personal consultation and complete

administration. Please contact our receptionist for more information.

BATHROBE

The bathrobe is available to our guests in their rooms. If it is lost, we charge a price for it.

BATHROOM EQUIPMENT AND PRODUCTS

Mirror, paper cosmetic tissue, toothbrush cup, towel and bath towel, bathmat, hair dryer, trash can, extra toilet paper.

Products: hand washing soap, shower gel, shampoo, cosmetic wipe.

We provide hygiene products in small packages (toothpaste, toothbrush, comb, razor) free of charge. Please ask our receptionist for such products.

BEDS

The size of our single beds is 90 x 200 cm, and the size of double beds is 180 x 200 cm.

BLANKET, PILLOW

We provide extra blankets/duvets and pillows on request. Please contact the receptionist with your request.

BREAKFAST

In our restaurant, our guests can enjoy buffet breakfast or a' la carte breakfast from 7:00 a.m. to 10:00 a.m., with service.

In case of early check-out, please inform our receptionist if you need a cold breakfast package by 8:00 p.m. on the day before the check-out.

BROCHURES, LEAFLETS

There are leaflets and brochures about our Hotel and the programs in the area at the reception. For more information, please contact the receptionist.

CATERING

Our Hotel has a restaurant and a drink bar. In the restaurant, buffet breakfast and dinner can be ordered every day of the week.

For the events, we can provide any type of catering at a high standard. Please call us or write an e-mail to inquire about using such services.

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CHAIR

We provide a chair for our guests in the bathroom, if necessary. Please indicate your need at the reception.

CHANGE OF BED LINEN

In the hotel rooms, the bed linen is changed every three days, or more frequently, on request. Please contact the receptionist with your request.

CHECK-IN

The hotel room can be occupied from 2 p.m. In case of early check-in, our Hotel may charge extra costs. On request, we will place your luggage in the luggage room. During the check-in, we ask our guests for a financial guarantee matching the expected service. The Hotel manages the details on the registration form confidentially and does not disclose them to any third parties.

CHECK-OUT

Please leave the rooms no later than at 10:00 a.m. on the day of departure. Please have your room card with you while checking out.

Always ask the receptionist whether late check-out is possible.

Please ask the receptionist for information on any charges in the event of later departure.

CLEANING

The beds are made and the hotel rooms are cleaned daily. If you place the „Do not disturb!“ hanger on your door, we do not disturb you with the daily cleaning.

COMB

If you need a comb, please contact our receptionist for more information.

COMPENSATION

Our Hotel may file a claim for compensation for any damage caused by our guests. In the case of any compensation to our guests, the relevant regulations and the guidelines of the „Frankfurt table“ apply. If the room key is lost, our Hotel may oblige the guest to pay compensation.

COMPLAINTS, COMMENTS

If your complaint requires immediate and personal action, please

contact our receptionist during your stay so that we can solve any problems as quickly as possible.

CONFERENCE ROOM

Our conference room is suitable for negotiations, seminars, trainings and conferences. Please contact our receptionist for more information.

CURTAINS IN THE ROOM

All the rooms and suites are equipped with curtains.

DEFECT REPORTING

If you notice any technical problem, please report it to the receptionist.

DO NOT DISTURB

There is a „Do Not Disturb“ hanger in the room. If the hanger is placed on the outside of the room door, our housekeepers and colleagues will not disturb you or clean the room. You can request cleaning at a later time at the reception.

DRINK BAR

The drink bar in our restaurant awaits our dear guests with a wide range of drinks every day of the week.

Opening hours: from 7:00 a.m. to 10:00 p.m.

DRINKS' SERVICE

A 16-hour drinks' service is available to our guests (6:00 a.m. – 10:00 p.m.).

ELECTRICAL CONNECTION

There is 220 V in the rooms. There is 220 V / 110 V in the bathrooms. If you need a US or UK adapter, please ask the receptionist for help.

EVENT

Our Hotel undertakes to organize family and company events and banquets.

Our event hall is a 100 m² room with natural lighting (which can be darkened).

EXTRA BED

Our Hotel can provide our guests with a limited number of extra beds for a charge; please order them at the reception in advance.

FIRE EXTINGUISHERS, FIRE SAFETY

The fire extinguishers, hydrants and fire alarms were installed in accordance with fire safety regulations. The escape routes placed on the doors of the rooms indicate the escape routes to be followed in the event of a fire alarm.

Please do not use the lift/elevator in an emergency.

FIRST AID

There are basic medicines and bandages at our reception. For more information, please contact our receptionist.

GARDEN, TERRACE

There are chairs and tables on our Hotel's covered outdoor terrace, where our guests can eat and drink. In our Hotel's closed inner courtyard, our guests will find a nice garden, where they can sunbathe in the summer.

GUEST COMPLAINTS AND COMMENTS

Please feel free to make comments, because it helps increase guest satisfaction. You can make your comments in person, after departure, by e-mail or on our social media sites (Facebook) and on the websites of our electronic partners (Booking, Szállás.hu, Expedia).

HAIR DRYER

It is available to our guests in the hotel rooms' bathrooms.

HEALTHCARE, DOCTOR

In the case of health problems, the receptionist can call you a doctor or an ambulance.

HEATING, COOLING

You can set the temperatures with the room control device. Please call the receptionist for information. (More information with drawings is on page 13)

HOTEL ROOMS

Our hotel has a total of 58 room units: 39 standard rooms and 19 suites. The floor area of the rooms always exceeds 22 square meters.

Our Hotel is a non-smoking place! Due to the sensitive setting of our Hotel's smoke alarm system, we will charge HUF 50,000 if the fire department arrives.

The rooms have a TV set, telephone, safe, air conditioner and wireless internet (wifi).

INTERNATIONAL ADAPTER

We provide our guests with an international adapter free of charge, on request. Please ask our receptionist for it.

INTERNET

Wireless internet service (wifi) is available to our guests in the hotel rooms and in the lobby. The use of the internet is free of charge.

INVOICING

Please check the details on the invoice at the reception before making the payment.

KEY

The doors of all rooms in our Hotel operate with a key. Please return the room key to the reception when you leave the Hotel.

LAUNDRY

If you need laundry services, please inform our receptionist. Please hand the dirty laundry to our receptionist in the laundry bag you find in the room.

Please only request the washing of laundry that does not require special treatment, because our Hotel does not assume liability for any damage that may be caused.

LIFT/ELEVATOR

Our Hotel has an elevator/lift, which is available to our guests.

LOBBY SERVICE

Our spacious lobby offers comfortable sofas to our guests, where drinks are served, on request.

LOST AND FOUND

If you find any unattended objects, please call the reception at: +36 20 354 11 00.

LUGGAGE MOVING

We provide luggage moving service for our guests, on request. Please inform our receptionist if you wish to use this service.

LUGGAGE ROOM

In case of early check-in or late check-out, our guests' luggage will be placed in the closed part of the reception on the ground floor free of charge. Please inform our receptionist if you wish to use this service.

MATTRESSES

Our Hotel has high quality, modern mattresses that are at least 18 cm thick.

MEDICINES

Basic medicines, thermometer and bandages are available at our reception.

MESSAGES

The incoming and forwarded messages are handled by the receptionist.

MOBILE PHONE CHARGER

A mobile phone charger can be requested at the reception for a deposit.

PARKING

Our guests arriving by car can use the parking lot, monitored by security cameras, for a charge.

PETS

Pets can stay in our Hotel.

For more information, please contact our receptionist.

PHONE

Reception's phone number: 200

If you wish to make calls outside the Hotel, you can use the mobile phone at the reception for an extra charge.

PHOTOCOPIER, SCANNER

If you want to photocopy or scan, please ask the receptionist for help.

PILLOW

In our Hotel, we provide spare pillows and blankets on request. Feel free to contact the receptionist if you need a pillow or a blanket/duvet.

PLAYROOM

There is a playroom in our Hotel; the children can only use it under parental supervision free of charge.

PRINTING

You can print on the computer at the reception.

PROVIDING IT ASSISTANCE

Our guests can ask for IT assistance at the reception 24/7.

RECEPTION

Our Hotel's reception is open 24/7 all year round. Our receptionists welcome our guests in Hungarian and English.

At the Hotel's central phone number - +36 20 354 11 00 - the receptionist takes the calls and manages the bookings. Our receptionist helps you find local programs.

REFRIGERATOR

A refrigerator is available to our guests in all the rooms and suites.

RESTAURANT

Buffet breakfast and dinner can be ordered every day of the week.

Our restaurant's opening hours:

Breakfast:

07.00 a.m. – 10.00 a.m.

Dinner: 6.00 p.m. – 9.00 p.m.

ROOM PRICES

You can find our current room prices on our website or ask our receptionist about them.

SALES

Please send your bookings, requests for quotations and inquiries to the following e-mail address: info@aquabluehotel.hu

SECURITY

A surveillance and recording system with security cameras is operated in the outside areas of our Hotel. We manage the recordings in accordance with the legal requirements. The door of the guest room can only be opened by the guest with the room card received at the reception.

SERVICE PRICES

Please inquire about our current service prices at the reception.

SERVICES AT THE RECEPTION

Scanning, phone calls, photocopying. Wake-up service.

SEWING AND IRONING

A free sewing kit is available to our guests at the reception. If you need ironing, please contact our receptionist in advance. If required, we place an ironing board in the room at the guest's request.

SHAVING KIT

If you need a razor, please contact our receptionist for more information.

SHOE POLISH KIT

It is available to our guests free of charge at the reception.

SMOKING

Our hotel is a „NON-SMOKING” place. Smoking is only allowed in the designated areas. If anyone smokes in a non-designated area, the Hotel may claim compensation!

STATIONERY, NOTEBOOK

Stationery and a notebook are available to our guests in the rooms.

SUITES

Our hotel has 19 suites, which consist of at least 2 rooms, have a kitchenette (with small kitchen appliances, ceramic hob, microwave oven, toaster). The suites are at least 30 m2 in size, and have a private bathroom.

TAXI, SHUTTLE SERVICE

If you need a taxi or shuttle service, please feel free to ask the receptionist for help.

TOOTHBRUSH SET

If you need a toothbrush and toothpaste, please contact the receptionist for more information.

TOWEL CHANGE

In our Hotel, the room towels are changed every three days. On special request, we change them daily. Please contact the receptionist with your request. We always change the towels thrown on the floor.

TV

There is a list of TV channels in the room. The program guide can be accessed by pressing the teletext button on the television's remote control.

UMBRELLA

Our hotel can provide a limited number of umbrellas for our guests free of charge, on request. Please contact our receptionist for more information.

VISITORS

If you wish to receive a visitor in your room, please notify the receptionist in advance. Only pre-announced guests can stay in the room.

WAKE-UP SERVICE

A 24-hour wake-up call and reminder service is available at the reception, on request. The LCD televisions in the rooms also have a wake-up function.

WEBSITE

Please visit the website www.aquabluehotel.hu for more information about our hotel services, prices and current package offers.

WELLNESS

Our wellness department is on the ground floor, next to the reception. Please visit the wellness center in appropriate cloth-

ing; you will find bathrobe(s) in your room.

Our wellness services are available to our guests free of charge.

Our wellness department offers our guests 2 pools, a sitting pool and an experience pool.

The various experience elements of our experience pool can be activated on request.

Opening hours on each day of the week:

9:30 a.m. - 8:00 p.m.

WIFI

Free and unlimited wireless internet service is available to our guests in the entire area of our Hotel.

| Sequence | TV Channels | Language |
|----------|--------------------------|-----------|
| 1 | CNN International Europe | english |
| 2 | DW English | english |
| 3 | Aljazeera English | english |
| 4 | ZDF | german |
| 5 | EuroNews Français | french |
| 6 | EuroNews Deutsch | german |
| 7 | EuroNews English | english |
| 8 | BBC World News Europe | english |
| 9 | RTR Planeta | russian |
| 10 | Rossiya 24 | russian |
| 11 | TNT International Europe | russian |
| 12 | Polonia 1 | polish |
| 13 | TVR International | romanian |
| 14 | TRM h24 | italian |
| 15 | Rai 1 | italian |
| 16 | Rai 2 | italian |
| 17 | Rai 3 | italian |
| 18 | M1 HD | hungarian |
| 19 | M2 HD | hungarian |
| 20 | Duna HD | hungarian |
| 21 | M4 Sport HD | hungarian |
| 22 | RTL Klub | hungarian |
| 23 | Spektrum Home | hungarian |
| 24 | TV2 | hungarian |
| 25 | Film+ | hungarian |
| 26 | Cool | hungarian |
| 27 | Mozi+ | hungarian |
| 28 | AXN | hungarian |
| 29 | Prime | hungarian |
| 30 | Disney Channel | hungarian |
| 31 | RTL II | hungarian |
| 32 | Super TV2 | hungarian |
| 33 | AMC | hungarian |

| | | |
|----|---------------------|-----------|
| 34 | Paramount Channel | hungarian |
| 35 | National Geographic | hungarian |
| 36 | Sport 1 | hungarian |
| 37 | Spíler TV | hungarian |
| 38 | Hír TV | hungarian |
| 39 | ATV | hungarian |
| 40 | Discovery Channel | hungarian |
| 41 | Spektrum | hungarian |
| 42 | Viasat3 | hungarian |
| 43 | Viasat6 | hungarian |
| 44 | Filmbox | hungarian |
| 45 | Kiwi TV | hungarian |
| 46 | Da Vinci Learning | hungarian |
| 47 | Nickelodeon | hungarian |
| 48 | Cartoon Network | hungarian |
| 49 | LiChi TV | hungarian |
| 50 | TV Paprika | hungarian |
| 51 | Animal Planet | hungarian |
| 52 | Discovery Science | hungarian |
| 53 | NatGeo Wild | hungarian |
| 54 | Viasat History | hungarian |
| 55 | Fishing & Hunting | hungarian |
| 56 | Brazzers | hungarian |
| 57 | FilmBox Premium | hungarian |
| 58 | RTL Spike | hungarian |

REMOTE CONTROL

| |
|---|
| <p> (TURN ON AND TURN OFF BUTTON) Turning on and off the TV.</p> <p> TV/RAD Choosing the radio, TV and DTV channel.</p> <p> SUBTITLE Display of the preferred subtitle in digital operating mode.</p> <p> AV MODE Choosing an AV-mode.</p> <p> RATIO Changing the picture's size.</p> <p> INPUT Modification of the input signal source.</p> |
| <p>Numeric buttons They serve for entering the numbers.</p> <p>LIST It displays the saved channel list.</p> <p>Q.VIEW Back to the previous programme.</p> |
| <p> - Volume control.</p> <p>FAV Opening the list of the favourite channels.</p> <p>GUIDE Display of the programme guide.</p> <p>MUTE Muting every sound.</p> <p> Browsing among the saved programmes or channels.</p> <p> Step to the previous or to the next screen.</p> |
| <p>TELETEXT BUTTONS (TEXT/T.OPT) AThe control knob of the teletext function..</p> <p>INFO It displays the data of the current programme or screen.</p> |
| <p>SETTINGS Opening the main menus.</p> <p>Q.MENU Opening the quick menus.</p> <p>Navigation buttons (up/down/left/right) Scrolling among the menus and options.</p> <p>OK Choosing the menus or options and approval of the entered data.</p> <p> BACK Back to the previous level.</p> <p>EXIT Deleting every menu from the screen and return to TV operating mode.</p> |
| <p> SIMPLINK Connection with the HDMI-CEC system, to AV-devices connected through a HDMI cable.</p> <p>AD Turning on and turning off the "description of the sound" function.</p> <p>Operation knobs (, , ,) Controlling the OWN MEDIA menus or the SIMPLINK-compatible devices (USB, SIMPLINK).</p> |
| <p>Coloured buttons These represent special functions under certain menus. (: red. : green. : yellow. : blue)</p> |

THERMOSTAT

